### **PEI PC Solution Warranty Agreement**

Effective Date: [Date of Purchase]

Customer Name: [Customer Name]

Invoice Number: [Invoice Number]

#### Warranty Terms and Conditions

PEI PC Solution ("the Company") is pleased to offer a limited warranty for the products purchased from our store. Please review the terms and conditions outlined below:

### 1. Free 6-Month Warranty for First 10 Customers

The first 10 customers who purchase a custom-built PC from PEI PC Solution will receive a complimentary 6-month warranty covering hardware defects and malfunctions under normal use.

### 2. Extended Warranty Option

Customers may choose to extend the warranty period to **12 months** for an additional fee of **\$200 CAD**. The extended warranty must be purchased at the time of sale and will provide the same coverage as the standard 6-month warranty.

#### 3. Warranty Coverage

This warranty covers:

- Defects in materials or workmanship
- Malfunction of internal components under normal use

#### 4. Exclusions

This warranty does not cover:

- Damage caused by misuse, neglect, or accidents
- Unauthorized repairs or modifications
- Damage caused by viruses or malware

- Damage caused by electrical surges, natural disasters, or environmental factors
- Any damage or malfunction resulting from the customer disassembling the PC, graphics card, or power supply

## 5. Warranty Service

If a covered defect occurs during the warranty period, PEI PC Solution will, at its discretion:

- Repair the product using new or refurbished parts
- Replace the product with a new or refurbished product of equal value

### 6. How to Claim Warranty Service

To request warranty service, please contact PEI PC Solution at:

**L** [+1(902)978-0237]

- [pcsolution.pei@gmail.com]
- [https://www.pcsolutionpei.com/]

Proof of purchase (invoice) will be required for all warranty claims.

# 7. Limitation of Liability

PEI PC Solution's liability under this warranty is limited to the repair or replacement of defective products. The Company shall not be liable for any indirect, incidental, or consequential damages arising from the use of its products.

By signing below, you acknowledge that you have read, understood, and agreed to the terms of this warranty.

Kilchyk Dmytro

**PEI PC Solution**